

# Community Engagement Infographic 2022/23



Over 1,000 tenants were active on our Tenant Hub, a 150% increase on the previous year

“Being able to collaborate with Community Gateway is so beneficial to us. What we really love to do is empower, enable and educate local residents to grow their own food and flowers and take ownership of their local public green spaces.”

- Annie, Let's Grow Preston

## £30,000

Secured in external funding to purchase our new Engagement vehicle



**Summer Roadshows** - 14 events across all our communities. Completed 180 surveys and spoke with over 200 tenants



**13 digital newsletters** sent out to over 1,000 tenants. Average open rate of 84% with no one unsubscribing

**Tenant-Only Facebook Group** saw 430 members commenting nearly 2,000 times. Members participated in question and answer sessions, polls, and accessed information on CGA whilst sharing local community information

## 1,200 views from 618 tenants

As part of the BIG Conversation - helping us to shape service delivery going forward



Worked with Lancashire County Council's Children and Family Wellbeing Service to deliver an event for **National Story Telling Week** - 325 books were donated by the Books Trust, benefitting 38 children

LPM Dance - delivered 2 courses benefitting 32 tenants

## 11,600

Tenant Hub visits over the year

Pop-Up events - saw us visit every area where we spoke with 144 tenants, helping 88 tenants access our opportunities to get involved, whilst supporting 31 tenants to access our wider services



We heard views from over 2,000 tenants through 14 different consultation activities, of which 13 informed a change



SHAPE Lancashire - used external funding to deliver activities for older people - 110 tenants attended 7 sessions including health walks, mobile cinema sessions and trips out

Lancashire Adult Learning - 43 adults and 19 children accessed 5 sessions including craft activities, cooking courses and armchair exercises



Gateway Central - met 9 times, providing oversight to consultation activities whilst monitoring performance information

### Cooking Activities

- Kids in the Kitchen
- CGA Bake Off
- Thrifty Kitchen
- Cooking on a Budget

These helped 72 tenants and their families access ingredients and learn how to prepare low cost, healthy meals

## ENGAGED WITH 2,006 TENANTS

## 10% increase in satisfaction with opportunities to get involved



Worked with the Prince's Trust and Community Payback to carry out environmental works at our allotment site and Oak Tree Court communal garden

Let's Grow Preston - delivered 3 horticultural training sessions for tenants

Dog fouling Day of Action resulted in a 70% reduction in dog foul in the Farri Park area



Formed a new partnership with Social Enterprise 'Hey Girls', helping to ensure females in our communities have access to sanitary products by providing them for free

Delivered 12 Community Development projects

### Uniform Bank

Provided 182 items of school clothing to those in need, including 64 new coats to help children over the winter months. We also supported 2 partners to deliver their own uniform banks

### Youth Programme

In partnership with the Police and a local boxing club, we secured funding to deliver a free training programme for young people, which will be delivered during the next year

### Reducing Isolation

Helped set up two community groups who between them now support 32 individuals to reduce social isolation on a weekly basis

St Catherine's Hospice - delivered two pop-up shops at our schemes, helping older people to buy Christmas gifts from home