

# Community Options Studies



## Community Gateway Association Summary of Options Studies

# Community Options Study summaries

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# What are Community Options Studies?

Community Option Studies are Community Gateway's approach to building and developing community empowerment opportunities in the neighbourhoods that it works in. They are about encouraging local communities to take control.

Community Option Studies are a systematic means to generate community vision. Their purpose is to enable the local community to determine independently the issues that are important to them, their priorities for action, and to put into place a proposed strategy for dealing with these issues.

The community can look at both housing and non-housing issues. This is an ongoing process so updating of the action plan will be continuous.

A key purpose of a community Option Study is to engage with the local community, including CGA tenants and wider residents. It is important to engage with as many residents & tenants as possible.

Ways of doing this could include:-

- Publicity that the Option Study is taking place, what it means and how everyone can get involved.
- Survey/questionnaire of how people think about the area.
- Feedback the results of any survey/questionnaire.
- Public meetings, community events, discussions at community related meetings e.g. mothers & toddlers groups, youth clubs.
- Regular newsletters
- Publicity of the action plan when completed, getting feedback from the community.

When we are engaging with the community we will be able to explore options for tackling or responding to issues raised in the survey or by community members. Some options considered may be in response to a particular issue or it may be that there is a requirement for a service in the area that doesn't currently exist.

By working together communities have the power to make changes.

# Howarth Road Options Study

## Consultation

135 questionnaires were delivered in the area and 57 were returned- 42%

Consultation carried out:

Gazebo day held

Survey of future of flats

Door knocking re future of flats

Open meeting re issues raised in questionnaire

Presentation to GTC/Board x3

Presentation to TUG x2

Open meeting re demolition

Demolition

Open meeting re fencing demolition site

Door knocking to ask people to be on community group

Ethnicity of respondents to the survey:-

White British	White Irish	Other White	African Caribbean	Indian	Pakistani	Asian Other	Other
52%	1%	1%	1%	3%	1%	0%	0%

Main priorities of the respondents were:-

39% of the respondents thought that litter was a problem in the area

36% felt the image of the area was bad

35% said vandalism was a [problem

34% said that graffiti was a big problem

33% stated that drug dealing was a problem in the area

28% of the respondents stated that noise nuisance was a problem

95% felt that if the flats went the above problems would reduce drastically

## Feedback & Action planning

Results of consultation were fed back to the community by letters, flyers & open meetings

37 people from a cross-section of the community expressed an interest in getting involved in making changes in the area

17 set up as a working group some offered to help out on a casual basis if they have time.

The working group was then involved in developing a local action plan

## Outcomes

Community involvement:-

Working group became the new NEARA community group

The group have set up 3 Neighbour watches

Members of the group have moved to run the local PACT group

Members of NEARA attend TUG meetings

- Members of NEARA took part in CGA workshops
- Members of NEARA gave a presentation about the Option Study to TUG, GTC, Board & partners

Development of partnership working with:-

- Neighbourhood management
- Youth services
- Gateway housing team
- Police
- Environmental health
- Fire service
- Local Church
- Local businesses e.g. Carphone Warehouse

Improvements in the area:-

- £8k match funding secured towards fencing in the area
- Flats have been demolished
- CGA will work with the local community in the redevelopment of this area
- Better policing in the area with new CBM & PCSO
- Youth workers & sports development arranging for activities for the younger people in the area
- 3 Neighbourhood watch schemes have set up
- Locals now driving force behind PACT

Since the flats have been demolished;

The Fire service have had NO calls to the area

The police stats state that crime has reduced by over a third

Recent estate inspections around the area have revealed:-

- There is a positive difference to the area since the flats have been demolished and the Community group are making their mark.
- The problems around here are negligible according to the locals.

### Next steps

- The area will be redeveloped and the community group assured that they will be fully consulted at this time
- The issues in this area have changed and the group is looking to re-survey to enable them to update their action plan.

Further details about the **Howarth Road** Options Study can be obtained from:-

Jinty Longstaff

Community Development Officer

Community Gateway Association

01772 268036

Information Updated 1/5/08

# Porter Street Options Study

## Consultation

- 300 questionnaires were delivered in the area and 100 were returned.
- Gazebo day organised for further consultation about what people wanted to see done in their area
- In addition to the questionnaires being sent out a door knocking exercise was conducted and several meetings with the community took place
- Ethnicity of respondents to the survey:-

White British	White Irish	Other White	African Caribbean	Indian	Pakistani	Asian Other	Other
57%	2%	1%	1%	25%	3%	1%	8%

- Main priorities of the respondents were:-
  - 32% of the respondents thought that litter was a problem in the area
  - 31% stated that drug dealing was a problem in the area
  - 20% of the respondents stated that noise nuisance was a problem
  - 15% of the respondents stated security of their home was a problem

## Feedback & Action planning

- Results of consultation were feedback to the community by letters, flyers & open meetings
- Over 20 people from a cross-section of the community expressed an interest in getting involved in making changes in the area
- 10 joined the existing community group (RADA) with others helping out on a casual basis if they have time.
- RADA was then involved in developing a local action plan

## Outcomes

Community involvement:-

- RADA grew in strength and numbers
- 3 members of the group joined the GTC
- Members of RADA began to attend TUG meetings
- Members of RADA took part in CGA workshops
- Members of RADA gave a presentation about the Option Study to TUG, GTC, Board & partners

Development of partnership working with:-

- Neighbourhood management
- Youth services
- CGA Local Community Services team
- Police
- Environmental health
- Road safety

Improvements in the area:-

- £70k match funding secured towards installation of security doors on the 13 blocks of flats
- Better bin store areas
- More recycling bins
- Possible CCTV (waiting to hear if funding is available)
- Better policing in the area with new PCSO
- Youth workers & sports development arranging for activities for the younger people in the area
- Neighbourhood watch set up

A follow up survey was conducted in Nov 2007. The results were as follows:-

- 77% of the residents questioned have not witnessed fly tipping since the bin chambers were knocked down.
- 86% of those questioned have noticed a positive difference in refuse disposal since the bin chambers were knocked down.
- 81% of those questioned have experienced Anti social behaviour on the stairwells before the security doors were active.
- 64% of those questioned have said they have not experienced Anti-social behaviour since the doors have become active.
- 64% of those questioned have said they have not experienced Anti-social behaviour since the doors have become active.
- 77% of those questioned feel the area in terms of security and Anti-social behaviour has improved since the installation of the doors.

Recent estate inspections around the Porter Street flats have revealed:-

- Entrance doors to 4 out of the 13 blocks of flats are not locked at the moment due the system being vandalized
- There is a positive difference to the disposal of rubbish in the area, whilst it is not perfect we are looking at improving this further by the provision of large steel bins which PCC Cleansing are currently in the process of providing.

### Next steps

- The future use of the Deepdale House demolition site needs to be agreed. Consultation with residents has shown that they would like to see the site top soiled and seeded so that it can be used as a green space for the community
- The issue with vandalism to entrance doors needs to be addressed.
- An action plan has been put together by the LCA Horizontal group to address the issues

Further details about the **Porter Street** Options Study can be obtained from:-

Janet Faqiri  
Community Development Officer  
Community Gateway Association  
01772 268035

Information Updated 1/5/08

# Farringdon & Thirlmere Options Study

## Consultation

- 240 questionnaires were delivered in the area- 192 were returned, 80%
- Gazebo day organised for further consultation about what people wanted to see done in their area
- In addition to the questionnaires being sent out a door knocking exercise was conducted and several meetings with the community took place
- Ethnicity of respondents to the survey:-

White British	White Irish	Other White	Caribbean	Indian	Pakistani	Asian Other	Other
83%	2%		2%			1%	

- Main priorities of respondents to the survey:-
  - 55% of respondents thought drug dealing was a major problem
  - 55% of respondents said the area had a bad image
  - 45% of respondents said that litter was a major problem
  - 42% of respondents said that dog fouling was rife
  - All respondents highlighted the Crummock Road flats were a major problem

## Feedback & Action planning

- Results of consultation were feedback to the community by open meetings, Gateway News and One Voice newsletter.
- The community group R.A.F.T. was founded in November 2000 but was struggling to keep going.
- An open meeting was held with 11 local residents, the police and a local councillor; they produced an Action Plan with realistic milestones and 5 local residents signed up to this.

## Outcomes

Community involvement:-

- RAFT meets on a fortnightly basis, once in the afternoons and once in the evenings.
- Members regularly attend TUG.
- The chair of the group has undertaken MiDAS training.
- Members take part in CGA workshops and training programmes.
- Members of the group gave a presentation to TUG, GTC and Board.
- The committee has set up a breakfast club and an over55's luncheon club.

Development of partnership working with:-

- Neighbourhood management
- Signposts
- CGA local community services team.
- Police

Improvements in the area:-

- ❏ Crummock Flats now demolished, land awaiting feasibility study
- ❏ £30k of match funding from One Voice Neighbourhood Management towards CCTV cameras. These were installed in April 2007.
- ❏ Litter bins provided by One Voice
- ❏ PACT meetings held monthly
- ❏ Community Centre taken over by signposts providing further facilities
- ❏ Dog fouling, cleansing services, fly tipping and grounds maintenance – all monitored by local residents group – which has just gained 10 new members.
- ❏ Friends of Brockholes Wood group formed – woods now being returned to their former glory
- ❏ Crummock Road entrance has been secured with gates pending feasibility study.
- ❏ Police figures show that anti-social behaviour and crime in general have reduced dramatically.

Further consultation was conducted regarding the Crummock Road Flats site.

- ❏ An open meeting was held in September 2007, however this was poorly attended. A letter was then sent out regarding the site and 70 residents have signed a petition asking for a part of the site to be developed into a multi-use games area.

### Next steps

- ❏ CGA's Property Services and Asset Management section are obtaining prices to top soil and grass the site for community use in the short term.

Further details about the **Farringdon & Thirlmere** Options Study can be obtained from:-

Joyce Archer  
Community Development Officer  
Community Gateway Association  
01772 268033

Information Updated 1/5/08

# Swansea Street Options Study

## Consultation

- 60 questionnaires were delivered and 22 returned
- In addition to the questionnaires being sent out a door knocking exercise was conducted on several occasions. There was no response from the Community.
- Ethnicity of respondents to the survey:-

White British	White Irish	Other White	African Caribbean	Indian	Pakistani	Asian Other	Other
49%	0	0	0	0	0	0	1%

- Main priorities of the respondents were:-
  - 50% of the respondents thought the area lacked play areas for young people.
  - 30% stated that there weren't enough facilities for young people
  - 22% of the respondents stated litter was a problem.

## Feedback & Action planning

- Results of consultation were feedback to the community by letter.
- Additional door knocking took place

## Outcomes

Community involvement:-

- Members of the community had no interest in becoming involved

Development of partnership working with:-

- No partnership work in the area

Improvements in the area:-

- None to date

## Next steps

- A follow up consultation exercise will be conducted in August 2010

Further details about the **Swansea Street** Options Study can be obtained from:-

Janet Faqiri  
Community Development Officer  
Community Gateway Association  
01772 268035

Information Updated 1/5/08

# Maudland Bank Options Study

## Consultation

- 31 questionnaires were delivered in the area 15 were returned.
- Open event organised for further consultation about what people wanted to see done in or around Maudland House
- In addition to the questionnaires being sent out a door, further feedback with response slips, and several open meeting was conducted.
- Ethnicity of respondents to the survey:-

White British	White Irish	Other White	African Caribbean	Mixed Race	Pakistani	Asian Other	Preferred not to say
93%					7%		

- Main priorities of the respondents were:-
  - 60% of the respondents stated that litter is a problem
  - 40% of the respondents stated that grounds maintenance
  - 8% of the respondents stated that lack of car parking
  - 7% of the respondents stated that crime other than burglaries is a problem.
  - 7% of the respondents stated that vandalism is a problem
  - 7% of the respondents stated that graffiti is a problem
  - 7% of the respondents stated that drug dealing is a problem
  - 0% of the respondents stated that a bad image of the area is a problem

## Feedback & Action planning

- Results of consultation were feedback to the community by letters, flyers, personal visits & open meetings
- While 60% of the responses stated have is community group was a good idea, no one want to be involved with a formal group
- The residents were fully involved in developing a local action plan which will be added to the environmental action plan for LCA8.

## Outcomes

Community involvement:-

- There is really community sprit within Maudland House, they hold coffee mornings every Wednesday, have Christmas events, for birthdays there is a lunch arranged as a form of celebration.
- The residents really don't feel a Formal group would benefit them in any way.
- The biggest outcome from the option Study was a lack of car parking, Halsall Lloyd Partnership (architects) attended a meeting to listen to what residents wanted and plans were made accordingly.
- Residents of Maudland House take part in CGA workshops & attend the AGM and some Members meetings

Development of partnership working with:-

- The residence in the area work well with the local councillors & police, who attend their monthly surgery.
- They have also being successful in receiving funding for various events

Improvements in the area:-

- ▣ Better car parking is a major issue for the residents of Maudland and will be ongoing.
- ▣ Grounds Maintenance needs monitoring
- ▣ Residents working together to provide activities

### Next steps

- ▣ Consultation with residents has shown that they would like to see better car parking, site drawing commissioned.
- ▣ Funding needed to add extra car park spaces £12K required on current plans
- ▣ The action plan added to the LCA Horizontal group to address the issues

### Revisit to area

Over 6 months after the Option Study was completed the residents still feel they would not benefit from a Formal Community Group; they have a very successful social club that arranges visits, activities, etc. Car Parking is still a major issue. There is still no funding available internally or externally to address the long term car park problems but in light of cars being damaged, Gateway are looking to mark-out parking bays to help in the short term.

Further details about the **Maudland Bank** Option Study can be obtained from:-

Loraine Campbell  
Community Development Officer  
Community Gateway Association  
01772 268035

Information Updated 23/5/08

# Sunningdale Options Study

## Consultation

- 30 questionnaires were delivered in the area All 30 were returned.
- Open event organised for further consultation about what people wanted to see done in their area in the community centre
- In addition to the questionnaires being sent out a door knocking exercise, further feedback with response slips was conducted.
- Ethnicity of respondents to the survey:-

White British	White Irish	Other White	African Caribbean	Mixed Race	Pakistani	Asian Other	Preferred not to say
80%	3%						17%

- Main priorities of the respondents were:-
  - 63% of the respondents stated that lack of car parking
  - 47% of the respondents stated that grounds maintenance
  - 33% of the respondents stated that litter is a problem
  - 20% of the respondents stated that crime other than burglaries is a problem.
  - 7% of the respondents stated that vandalism is a problem
  - 3% of the respondents stated that graffiti is a problem
  - 3% of the respondents stated that drug dealing is a problem
  - 0% of the respondents stated that a bad image of the area is a problem

## Feedback & Action planning

- Results of consultation were feedback to the community by letters, flyers, personal visits & open meetings
- Over 17% people from the community expressed an interest in getting involved in making changes in the area
- TOSCA the local group was then involved in developing a local action plan

## Outcomes

Community involvement:-

- There is a divide in the Sunningdale Area, various activities were arranged in a hope to unite the area
- TOSCA work very closely
- Members of TOSCA attend TUG meetings on a regular basis
- One of the committee members is also an active member of the GTC
- People in Sunningdale take part in CGA workshops & Training events

Development of partnership working with:-

- The residence in the area work well with the local council & police
- They have also being successful in receiving funding for various items and events
- 

Improvements in the area:-

- Better car parking is a major issue for the residents of Sunningdale
- Grounds Maintenance needs monitoring
- Residents working together to provide activities

### Next steps

- ❏ Consultation with residents has shown that they would like to see better car parking, site drawing commissioned.
- ❏ Funding raised to add extra car park spaces £33K required on current plans
- ❏ Hold the AGM and get some real interest in the community Group
- ❏ The action plan added to the LCA Horizontal group to address the issues

### Revisit to area

Since the option study a new group has formed and the area seemed to work in reasonable harmony, however, there are some underlining issues mainly due to personalities. The new group have worked really hard looking for funding streams to sort the car park issues with no success. They are also working on creating a sustainable environment for current and future residents of Sunningdale.

Further details about the **Sunningdale** Option Study can be obtained from:-  
Loraine Campbell  
Community Development Officer  
Community Gateway Association  
01772 268035

Information Updated 23/5/08

# The Filberts Options Study

## Consultation

- 107 questionnaires were delivered in the area and 46 were returned.
- The results were fed to the community at an open meeting.
- Ethnicity of respondents to the survey:-

White British	White Irish	Other White	Caribbean	Indian	Pakistani	Asian Other	Other
100%							

- Main priorities of the respondents were:-
  - 30% of respondents thought that lack of parking was a major problem
  - 25% thought grounds maintenance was a major problem

## Feedback & Action planning

- Results of consultation were feedback to the community by an open meeting held in the Community Centre.
- A main concern was the tenant's and resident's group were not accountable to the rest of the community. The committee now has a new chair, secretary and treasurer and this new committee is committed to working with the whole of the community, and growing in strength.
- The Community Group meet monthly to discuss issues, plan funding bids, and organise social events.

## Outcomes

Community involvement:-

- Members regularly attend TUG.
- Members regularly attend Area Forum meetings.
- Members regularly attend local PACT meetings.
- Members take part in CGA workshops and training programmes.


Development of partnership working with:-

- CGA local community services team.
- Police
- Local councillors.

Improvements in the area:-

- The sheltered scheme was the first to receive the improvement programme and all the properties have had new kitchens, bathrooms, heating, windows, doors and rainwater goods.
- Local community services team are reviewing the Grounds Maintenance contract to improve this service.

### **Next steps**

-  The Community Group are continuing to develop communication with all the residents and have monthly meetings, issue regular newsletters, have 2 open meetings per year and the now has 12 new members in addition to the executive members.

Further details about the **Filberts** Option Study can be obtained from:-

Joyce Archer  
Community Development Officer  
Community Gateway Association  
01772 268033

Information Updated 27/5/08

# Brookfield 1 Options Study

## Consultation

- 930 questionnaires were delivered in the area and 141 were returned.
- Gazebo set up at 'Party in the Park' event organised by local community group to enable consultation with young people to seek their views about what they wanted to see done in their area
- Door knocking in area to assist with maximum return of questionnaires
- Door knocking of 19 residents who showed an interest in getting involved with local action
- Ethnicity of respondents to the survey:-

White British	White Irish	Mixed	Asian	Indian	African	Chinese
94%	1%	1%	1%	1%	1%	1%

- Main priorities for the respondents were:-
  - 51% of the respondents stated that a bad image of the area is a problem
  - 50% of the respondents stated that lack of play facilities is a problem
  - 47% of the respondents stated that vandalism is a problem
  - 42% of the respondents stated that drug dealing is a problem

## Feedback

- Feedback event held for all residents at Brookfield Spaceplace (community base) as part of Community Action Week
- Feedback event held at Brookfield Spaceplace for the 19 residents who showed an interest in getting involved with local action
- Feedback event held at Brookhaven Community Centre for the 19 residents who showed an interest in getting involved with local action
- Letters sent to residents giving feedback of questionnaire results

## Outcomes

Community involvement:-

- 2 Members of Brookfield United (BU), the existing community group, started attending TUG.
- 1 member of GTC joined the community group
- 1 Member of BU has started attending CGA workshops
- 1 Member of BU has received appropriate training for role in community group
- 1 Member of BU gave a presentation about the Option Study to TUG, GTC and the Board

Development of partnership working with:-

- Neighbourhood management
- CGA Local Community Services Team
- CGA Supported Housing Team
- Brookfield Spaceplace
- The Wildlife Trust

Improvements in the area:-

- Improved environment - planting area added to grassed verge near shops

### Next steps

- To work with BU to draw up an action plan for the area with BU taking the lead – this has been very slow due to ill health within the members of BU

Further details about the **Brookfield 1** Options Study can be obtained from:-

Lisa Macdonald

Community Development Officer

Community Gateway Association

01772 268037

Information updated 16/5/08

# Brookfield 2 Options Study

## Consultation

- 425 questionnaires were delivered in the area and 52 were returned.
- Gazebo set up at 'Party in the Park' event organised by local community group to enable consultation with young people to seek their views about what they wanted to see done in their area
- Door knocking of 6 residents who showed an interest in getting involved with local action
- Ethnicity of respondents to the survey:-

White British	Other White	White/Black	Indian	Other Asian
93%	1%	1%	4%	1%

- Main priorities of the respondents were:-
  - 42% of the respondents stated that nuisance fuelled by alcohol is a problem
  - 40% of the respondents stated that lack of play facilities is a problem
  - 37% of the respondents stated that vandalism is a problem
  - 35% of the respondents stated that litter is a problem

## Feedback

- Feedback event held for all residents at Brookfield Spaceplace (community base) as part of Community Action Week
- Feedback event held at Brookfield Spaceplace for the 6 residents who showed an interest in getting involved with local action
- Feedback event held at Brookhaven Community Centre for the 6 residents who showed an interest in getting involved with local action
- Letters sent to 425 residents giving feedback of questionnaire results

## Outcomes

### Community involvement:-

- 2 Members of Brookfield United (BU), the existing community group, started attending TUG.
- 1 member of GTC joined the community group
- 1 Member of BU has started attending CGA workshops
- 1 Member of BU has received appropriate training for role in community group
- 1 Member of BU gave a presentation about the Option Study to TUG, GTC and the Board

### Development of partnership working with:-

- Neighbourhood management
- CGA Local Community Services Team
- CGA Supported Housing Team
- Brookfield Spaceplace
- The Wildlife Trust
- Central Lancashire NHS Primary Care Trust
- Sure Start, Preston East Children's Centre

Improvements in the area:-

❏ None to date

### Next steps

❏ To work with BU to draw up an action plan for the area with BU taking the lead – this has been very slow due to ill health within the members of BU

Further details about the **Brookfield 2** Options Study can be obtained from:-

Lisa Macdonald

Community Development Officer

Community Gateway Association

01772 268037

Information updated 16/5/08

# Ambleside Road Options Study

## Consultation

- 184 questionnaires were delivered in the area and 42 were returned.
- Gazebo set up at 'Party in the Park' event organised by local community group to enable consultation with young people to seek their views about what they wanted to see done in their area
- Attendance at Sheltered Scheme's Coffee Morning to assist residents with completion of questionnaires
- Attendance at Britain in Bloom Judging Day Lunch to engage with residents to assist in completion of questionnaires for maximum return
- Door knocking of 4 residents who showed an interest in getting involved with local action
- Ethnicity of respondents to the survey:-

White British	Mixed	Caribbean
95%	2.5%	2.5%

- 12% of the respondents stated that vandalism is the most important issue
- Other main priorities of the respondents were:-
  - 26% of the respondents stated that lack of play facilities is a problem
  - 19% of the respondents stated that drug dealing is a problem
  - 19% of the respondents stated that grass cutting is a problem
  - 17% of the respondents stated that litter is a problem

## Feedback

- Feedback event held for all residents at Brookfield Spaceplace (community base) as part of Community Action Week
- Feedback event held at Brookfield Spaceplace for the 4 residents who showed an interest in getting involved with local action
- Feedback event held at Brookhaven Community Centre for the 4 residents who showed an interest in getting involved with local action
- Letters sent to 184 properties giving feedback of questionnaire results

## Outcomes

Community involvement:-

- 2 Members of Brookfield United (BU), the existing community group, started attending TUG.
- 1 member of GTC joined the community group
- 1 Member of BU has started attending CGA workshops
- 1 Member of BU has received appropriate training for role in community group
- 1 Member of BU gave a presentation about the Option Study to TUG, GTC and the Board

Development of partnership working with:-

- 📄 Neighbourhood management
- 📄 CGA Local Community Services Team
- 📄 CGA Supported Housing Team
- 📄 Brookfield Spaceplace
- 📄 The Wildlife Trust
- 📄 Central Lancashire NHS Primary Care Trust
- 📄 Sure Start, Preston East Children's Centre

Improvements in the area:-

- 📄 Improvements to environment – creation of flower beds around the Sheltered Scheme area

### Next steps

- 📄 To work with BU to draw up an action plan for the area with BU taking the lead – this has been very slow due to ill health within the members of BU
- 📄 To investigate the feasibility of setting up a new community group for this area as requested by some residents

Further details about the **AmbleSide Road** Options Study can be obtained from:-

Lisa Macdonald  
Community Development Officer  
Community Gateway Association  
01772 268037

Information updated 16/5/08

# Churchill Road Options Study

## Consultation

- 119 questionnaires were delivered in the area and 17 were returned.
- Gazebo set up at 'Party in the Park' event organised by local community group to enable consultation with young people to seek their views about what they wanted to see done in their area
- Letters sent to 3 residents who showed an interest in getting involved with local action
- Ethnicity of respondents to the survey:-

White British	Irish
94%	6%

- Main priorities of the respondents were:-
  - 29% of the respondents stated that litter, burglaries, Vandalism, Graffiti, and lack of facilities for young people are the problems

## Feedback

- Feedback event held at Brookfield Spaceplace for the 3 residents who showed an interest in getting involved with local action
- Feedback event held at Brookhaven Community Centre for the 3 residents who showed an interest in getting involved with local action
- Letters sent to 119 residents giving feedback of questionnaire results

## Outcomes

Community involvement:-

- 1 resident continues to be member of GTC and a Tenant Board Member.

Development of partnership working with:-

- CGA Local Community Services Team
- CGA Supported Housing Team
- Brookfield Spaceplace

Improvements in the area:-

- None to date

## Next steps

- To draw up an action plan to set priorities for the area and revisit at a later date to pursue community action again.

Further details about the **Churchill Road** Options Study can be obtained from:-

Lisa Macdonald  
Community Development Officer  
Community Gateway Association  
01772 268037

Information updated 16/5/08

# Little Brookfield Options Study

## Consultation

- 134 questionnaires were delivered in the area and 14 were returned.
- Gazebo set up at 'Party in the Park' event organised by local community group to enable consultation with young people to seek their views about what they wanted to see done in their area
- Door knocking of the one resident who showed an interest in getting involved with local action
- Ethnicity of respondents to the survey:-

White British	Indian
93%	7%

- Main priorities of the respondents were:-
  - 43% of the respondents stated that lack of play facilities is a problem
  - 43% of the respondents stated that dog fouling is a problem
  - 36% of the respondents stated that vandalism is a problem
  - 36% of the respondents stated that graffiti is a problem

## Feedback

- Feedback event held for all residents at Brookfield Spaceplace (community base) as part of Community Action Week
- Feedback event held at Brookfield Spaceplace for the resident who showed an interest in getting involved with local action
- Feedback event held at Brookhaven Community Centre for the resident who showed an interest in getting involved with local action
- Letters sent to 134 residents giving feedback of questionnaire results

## Outcomes

Community involvement:-

- 2 Members of Brookfield United (BU), the existing community group, started attending TUG.
- 1 member of GTC joined the community group
- 1 Member of BU has started attending CGA workshops
- 1 Member of BU has received appropriate training for role in community group
- 1 Member of BU gave a presentation about the Option Study to TUG, GTC and the Board

Development of partnership working with:-

- Neighbourhood management
- CGA Local Community Services Team
- CGA Supported Housing Team
- Brookfield Spaceplace

Improvements in the area:-

❏ None to date

### Next steps

❏ To work with BU to draw up an action plan for the area with BU taking the lead – this has been very slow due to ill health within the members of BU

Further details about the **Little Brookfield** Options Study can be obtained from:-

Lisa Macdonald  
Community Development Officer  
Community Gateway Association  
01772 268037

Information updated 16/5/08

# Hopwood Street Options Study

## Consultation

- 139 questionnaires were delivered in the area and 39 were returned- 28%
- Gazebo day organised for further consultation about what people wanted to see done in their area
- In addition to the questionnaires being sent out a door knocking exercise was conducted and several meetings with the community took place
- Ethnicity of respondents to the survey:-

White British	White Irish	Other White	African Caribbean	Indian	Pakistani	Asian Other	Other
87%	8%	%	%	%	%	2.5%	2.5%

- Main priorities of the respondents were:-
  - 72% of the respondents thought that litter was a problem in the area
  - 61.5% of the respondents felt fly tipping was an issue
  - 61.5% of the respondents stated that noise nuisance was a problem
  - 59% stated that drug dealing was a problem in the area
  - 56% of the respondents stated that the bad image of the area was a problem.

## Feedback & Action planning

- Results of consultation were fed back to the community by letters, flyers, an open meeting was set up but was poorly attended

## Outcomes

Community involvement:-

- After gazebo event and feedback received when out and about on estate it was clear that no one was interested in community involvement when the ASB problems were at an all time high. i.e. Prostitutes using the area, drug dealers and users using the area
- The Community group folded
- The Chair of the group joined the GTC
- They gave a presentation about the Options Study to TUG, GTC, Board & partners, this got everyone on board to sort out the issues.
- The Police moved in a new CBM and the issues are being dealt with
- We will redo the option study when the big issues are addressed and sorted.

Development of partnership working with:-

- Neighbourhood management
- CGA Local Community Services Team
- Police
- Environmental health

Improvements in the area:-

- 📄 CGA now clean up down there regularly helping with the rubbish problem
- 📄 The Police are actively addressing the prostitute problem
- 📄 The police are actively working with CGA to address the drug problem in this area
- 📄 The residents in the flats are now being consulted and informed about what is happening with their improvements.
- 📄 Police are updating the CCTV system so that it is effective
- 📄 Better policing in the area with new CBM

### Next steps

- 📄 The local police and CGA are working together to address the problems here. Once they are under control it is hoped that this community will want to do more to make this area a better place to be. We will then redo the option study

Further details about the **Hopwood Street** Options Study can be obtained from:-

Jinty Longstaff  
Community Development Officer  
Community Gateway Association  
01772 268035

Information Updated 1/5/08

# Grange Options Study

## Consultation

- 600 questionnaires were delivered in the area and 49 were returned.
- Feedback was sent out to all 600 households showing the data analysis with an accompanying letter.
- Ethnicity of respondents to the survey:-

White British	White Irish	Other White	Caribbean	Indian	Pakistani	Asian Other	Other
85%	10%			5%			

Main priorities of the respondents were:-

### Environmental -

- 15% of respondents agreed that graffiti was a major problem
- 7% of respondents agreed that lack of play facilities was a major problem
- 5% of respondents agreed that dog fouling was a major problem

### Crime -

- 29% of respondents agreed that vandalism was a major problem.
- 12% of respondents agreed that bad image of area was a major problem
- 7% of respondents agreed that drug dealing was a major problem

### Community Activity in the area -

- There appears to be little community activity in the area and 49% of respondents said they were not aware of any community group, although 47% said they were.
- The only community group is "the Grangers" a group of over 60's who meet once a week at Grange Community Centre for bingo, raffles and to arrange outings.
- 84% of respondents said that having a community group was a good idea.
- 8% said they would like to be involved with a community group.

## Feedback & Action planning

- Every effort was made to involve the residents, phone calls and door knocking exercise was carried out to the people who said they would like to be involved with a community group.
- A meeting was arranged at Grange Community Centre. No one attended.

## Outcomes

- ❏ The CDO made contact the "The Grangers" and realised that they having to pay £16.90 per week to use the community centre.
- ❏ The group now have the use of CGA's Sion Park Office free of charge and have also taken advantage of CGA's minibus for regular outings.
- ❏ This group meet regularly every week to plan future activities.

## Next steps

- ❏ The Community Development Officer has decided to hold a gazebo event in the summer of 2008 to try to obtain more resident involvement.

Further details about the **Grange** Options Study can be obtained from:-  
Joyce Archer  
Community Development Officer  
Community Gateway Association 01772 268033

Information Updated 1/5/08

# Greenlands Options Study

## Consultation

- 269 questionnaires were delivered in the area and 53 were returned.
- Open event organised for further consultation about what people wanted to see done in their area in the community centre
- In addition to the questionnaires being sent out a door knocking exercise, further feedback with response slips was conducted.
- Ethnicity of respondents to the survey:-

White British	White Irish	Other White	African Caribbean	Mixed Race	Pakistani	Asian Other	Preferred not to say
79%	11%	2%	2%	2%			

- Main priorities of the respondents were:-
  - 60% of the respondents stated that litter is a problem
  - 55% of the respondents stated that a bad image of the area is a problem
  - 55% of the respondents stated that vandalism is a problem
  - 51% of the respondents stated that graffiti is a problem
  - 49% of the respondents stated that the lack of playing facilities is a problem
  - 49% of the respondents stated that drug dealing is a problem
  - 44% of the respondents stated that nuisance fuelled by alcohol is a problem
  - 36% of the respondents stated that dog fouling is a problem
  - 36% of the respondents stated that crime other than burglaries is a problem.

## Feedback & Action planning

- Results of consultation were feedback to the community by letters, flyers, & open meetings
- Over 16 people from a cross-section of the community expressed an interest in getting involved in making changes in the area
- 4 joined the existing community group Timeout
- Timeout was then involved in developing a local action plan

## Outcomes

Community involvement:-

- Timeout have really struggled with some of the older members of the group starting work full-time.
- Timeout work very closely with Greenland's school & One Voice (Neighbour Management)
- Members of Timeout began attending TUG meetings
- Members of Timeout took part in CGA workshops & training events
- Members of Timeout gave their own presentation about the option study, their involvement to TUG, GTC, Board

Development of partnership working with:-

- 📄 Neighbourhood Management
- 📄 Dreams Come true
- 📄 CGA Local Community Services Team
- 📄 Local shops & Schools
- 📄 Environmental health
- 📄 One Voice

### Improvements in the area

- 📄 Closer working with external agencies
- 📄 Gardens and surrounding areas cleaner
- 📄 Residents in the area making better use of their recycling
- 📄 Residents working together to provide for the younger people in the area

### Recent estate inspections around the Greenland's have revealed

- 📄 There is a positive difference to the disposal of rubbish in the area, whilst it is not perfect we are looking at improving this further by encouraging residents to make more use of rubbish removal systems i.e. recycling, ringing for bulk removals

### Next steps

- 📄 Consultation with residents has shown that they would like to see a community house or youth centre in the area, at present there are no houses available and with the high demand in the area this is very unlikely
- 📄 There is a likelihood of a youth centre being built to replace Greenlands Club which (if it happens) could be used by the group.
- 📄 At present Sion Park is used on a regular bases to hold art & crafts classes
- 📄 The issue of ASB and the lack of police presence still needs addressing
- 📄 An action plan has been put together by the LCA Horizontal group to address the issues

### Revisit to the Area

Timeout need to be involved with the possible new development of the Greenland's club, the Recreation Zone is not being used by the group due to the lack of Insurance. Greenland's School have agreed to fund the groups insurance to enable them to use the Recreation Zone due to the amount of vandalism to the area.

Further details about the **Greenland's** Option Study can be obtained from:-

Lorraine Campbell  
Community Development Officer  
Community Gateway Association  
01772 268035

Information Updated 7/5/08

# Longridge Road & Sion Hill Options Study

## Consultation

- 300 questionnaires were delivered in the area and 21% were returned.
- Ethnicity of respondents to the survey:-

White British	White Irish	Other White	Caribbean	Indian	Pakistani	Asian Other	Other
98%					2%		

- Main priorities of the respondents were:-
  - 45% of respondents agreed that graffiti was a major problem
  - 41% of respondents agreed that litter was a major problem
  - 34% of respondents agreed that dog fouling was a major problem
  - 45% of respondents agreed that vandalism was a major problem
  - 32% of respondents agreed that bad image of area was a major problem
  - 30% of respondents agreed that drug dealing was a major problem

## Feedback & Action planning

- Data analysis of the consultation was sent out to the community with an accompanying letter.
- An open meeting was held at 'Millennium House' the local community building.
- At the open meeting people felt anti-social behaviour was a major problem within the area.
- Litter and dog fouling were at an unacceptable level
- Speeding cars and motor bikes were another major issue
- Lack of parking facilities and insufficient street lighting were also highlighted.
- An action plan was drawn up with the help of the Community Group and residents who attended the meeting.
- There is a strong and focused tenant and community group in the area and 50% of respondents were aware of this.
- 79% of respondents said that having a community group was a good idea.
- 11% said they would like to be involved with a community group.

## Outcomes

Community involvement:-

- The community group (Longridge Road Tenants and Residents Association) meet with the Community Development Officer monthly.
- The group also meet weekly to discuss forthcoming activities.
- Members regularly attend TUG.
- 2 members of the group have undertaken MiDas training.
- Members take part in CGA workshops and training programmes.

- ❏ Members of the group gave a presentation to TUG, GTC and Board on the option study.
- ❏ The group hold clean up days, gala days, football matches if aid of charity, outings, arrange residential for the teenagers, fishing trips, survival courses Halloween events and have an over 55's club, with luncheons, and bingo sessions.

Development of partnership working with:-

- ❏ Neighbourhood management who have provided litter bins.
- ❏ CGA Local Community Services Team, who are dealing with problem tenants and tenants' gardens.
- ❏ Police, Highways and Street Lighting department.

Improvements in the area:-

- ❏ Although residents would like traffic calming measures introduced and a reduction of the Sulby Grove green to provide off road parking, this has not been addressed at present as Highways have spent their budget until 2009.
- ❏ The lack of street lighting has been highlighted through a street audit and has been sent through street lighting department.
- ❏ The community group are addressing the grounds maintenance issue by cutting the grass themselves.
- ❏ The community group regularly attend PACT meetings and anti-social behaviour is being addressed with the police and CGA's community safety team.

### Next steps

- ❏ Longridge Road Estate is to benefit from CGA's improvement programme in 2009. Most of the properties are BISF (British Iron and Steel Federation) houses and once the improvements have taken place the area should lose its image as "Tin Town".

Further details about the **Longridge Road & Sion Hill** Options Study can be obtained from:-

Joyce Archer  
 Community Development Officer  
 Community Gateway Association  
 01772 268033

Information Updated 1/5/08

## COMMUNITY OPTIONS STUDIES PROGRAMME 2005 - 2010

Start Date	Sub-areas (LCA)	Reasons for inclusion
Feb 06 – Sep 06	<del>Howarth Road (10)</del> <del>Porter Street (7)</del> <del>Farringdon &amp; Thirlmere (4)</del> <del>Swansea Street (9)</del> <del>Maudland Bank (8)</del>	Need for community activity and wider vision for area Need for community group to develop activity Need for community activity; group want No community activity No community activity; need for community vision
Oct 06 – Mar 07	<del>Sunningdale/Broughton (10)</del> <del>The Filberts (10)</del>	Little community activity; out of town area; LSP continuation LSP continuation; group want
Apr 07 – Sep 07	<del>Brookfield (1)</del> <del>Brookfield 2 (1)</del> <del>Ambleside Road (1)</del> <del>Churchill Road (1)</del> <del>Little Brookfield (1)</del> <del>Hopwood (8)</del> <del>Grange (2)</del> <del>Greenlands (2)</del> Isherwood Street (7) Dodgson Place (7) Trees Estate (5) Miller Road (5) <del>Longridge Road (2)</del> <del>Sion Hill ((2))</del>	Need to renegotiate estate agreement, Neighbourhood Management LSP continuation, Neighbourhood Management area LSP continuation  LSP continuation; group want  Need to build from collapsed residents group To link in with PCT/Sure Start survey No community activity  Group want  Need to develop more community activity Not a significant area
Oct 07 – Mch 08	Callon (4) Poets Estate (6) Windmill (8) Adelphi (8)	No community group at present LSP continuation Large area with Adelphi – existing group – LSP continuation To encourage more community involvement to help group

	Meeca (8) William Henry Street (4)	No community activity
Apr 08 – Sep 08	Dovedale (10) Holme Slack (7) Morris Road (5) Harewood Road (7) Wilbraham St (6)	LSP continuation; little tenant activity No community activity  No community activity
Oct 08 – Mch 09	Delaware St (6) Windsor Court (1) Grimsargh (1) & Goosnargh (1) Woodplumpton (10)	Group working hard at present
Apr 09 – Sep 09	Savick (9) Larches (9) Lea (9) Marsh Lane (8) Pump Street (8) Plungington (8) St Paul's (8)	Active group, but not much tenant input Active group, but not much tenant input Not a significant area No community activity – LSP continuation No community activity Large scattered area – will need consideration LSP continuation, no community activity
Oct 09 – Mch 10	Worthing Road (10) North Ingol (10) South Ingol (10)	LSP continuation, no community activity
Apr 10 – Sep 10	Russell Ave (4) Moor Nook (3) Burnslack Road (3) Ashdale (10)	TMO TMO LSP continuation

**KEY** ~~COMPLETED~~ / IN PROGRESS AS AT 31/3/08

## Our Vision

- 🏠 To be the leader in opening doors to a lasting, richer life

## Our Purpose

- 🏠 As a successful membership-led organisation we will empower our communities to regenerate and grow

## Our Values

- 🏠 We do what we say
- 🏠 We are open and honest
- 🏠 We put our diverse communities at the heart of all we do
- 🏠 We promote empowerment
- 🏠 We passionately promote Gateway
- 🏠 We value and support all our people